

# Memorandum

Released August 2017

SURF LIFE SAVING  
NEW SOUTH WALES



**To: Branch Presidents, Branch Directors of Lifesaving, Branch CEO's & Staff, Club Presidents/Captains, Gear Steward/Radio Officers**

**From: Andrew Ugarte – Duty Operations Coordinator**

**Date: 11 August 2017**

**Subject: Pre-Season Radio Equipment Servicing**

This memo serves as a reminder that all lifesaving and lifeguard radios (handhelds and Club/ATV/4WD base sets) should be sent to a Surf Life Saving NSW approved Radio Communications Service Agent for its annual pre-season servicing and/or reprogramming. This should be completed prior to the 2017-2018 Branch Gear and Equipment Inspections.

Below is a table of approved radio service providers. Only these providers hold the updated SLSNSW frequency lists and relevant SLS programming information and codes.

For any new Hytera PD662G radio purchased in the past 18 months (directly or from SLSNSW grants), these radios do not need to be serviced or reprogrammed unless you require them to be.

Company	Service	Reprogram	Notes
Karera Unit 2, 49 Gavenlock Road Tuggerah NSW 2259 4355 1599	\$32.50	\$17.50	Excludes GST - Prices are not inclusive of parts and labor, should repairs to radios be necessary, or of return freight charges.
JetRescue Shop 8/75 Montague Street North Wollongong 2500 0411 102 033	\$40	\$20	Excludes GST - Prices are not inclusive of parts and labor, should repairs to radios be necessary.
Northern Comms 120 Casino Street South Lismore NSW 2480 6622 1651	\$99/hour	\$55	Includes GST
GenCom 180 Hannell St Wickham NSW 2293 4920 3333	\$60	\$25	Excludes GST

## Inclusion of Automatic Number Identification (ANI)

As per last year, all radios which are serviced by an approved Radio Communications Service Agent will be given an assigned ANI number. This is a 5 digit tone (caller ID) transmitted by each radio. This feature will assist SurfCom with the source of unreadable or unplanned transmissions. This is particularly important for member safety (if in an isolated/poor coverage area & needing help).

It is extremely important to ensure all radios are marked/labelled with which service it is intended to be used for when dropped at an approved Radio Communications Service Agent (e.g. Avalon Beach SLSC, Sydney Northern Beaches Support Ski 1, Duty Officer - Sydney Northern Beach 14). This will ensure the correct profile and ANI number is assigned to each radio.

## Digital Radio Network

As per the recommendations in the 2013 Coastal Radio Network Review, SLSNSW is rolling out a Digital Radio Network over the next few seasons. The Mid North Coast Branch, Sydney Branch and Illawarra Branch have already been upgraded with the new network and other branches will be done in the future as funding is available.

**Purchasing new Radios**

If your Club/Service wishes to purchase new radios, Surf Life Saving NSW suggest you purchase a digital DMR tier 2 radio which is compatible with the current analogue UHF repeater network. These radios can also be used in digital mode as we roll out the Digital Radio Network. The **Hytera PD662G** radio is the Surf Life Saving NSW suggested make/model. To purchase, contact **Karera Communications** on 4355 1599. New radios will come with the most up to date SLS programming/profile in them.

If you have any questions please email the State Operations Centre through [soc@surflifesaving.com](mailto:soc@surflifesaving.com)

**Surf Life Saving New South Wales**

3 Narabang Way Belrose | PO Box 307 Belrose NSW 2085 Australia  
T +61 2 9471 8000 F +61 2 9471 8001 E [experts@surflifesaving.com.au](mailto:experts@surflifesaving.com.au)  
Fundraising Authority No. CFN11033 ABN: 93 827 748 379  
[www.surflifesaving.com.au](http://www.surflifesaving.com.au)